

LETTER FROM LEADERSHIP

Community. Comfort. Hope. It is our mission to provide each of these to families with sick children and we have proudly done so for nearly 40 years.

In 2019, providing Community went beyond maintaining the culture of trust and care we have created within our program walls. It meant strengthening relationships with medical partners to ensure that the Dayton region continues to provide the very best in pediatric care. It also meant building new relationships and welcoming new partners, including Shriners' Hospital who announced their move from Cincinnati to Dayton in March.

When it comes to providing Comfort, RMHC Dayton is a true expert. Our programs and services are designed to support families of sick children, provide care and respite, and help weary moms and dads relax, regroup, and regain the strength they need. In 2019, we served 350 families for a total of 3,634 nights at the Ronald McDonald House, had a total of 2,201 families utilize our Ronald McDonald Family Room at Dayton Children's, and had a total of 653 families utilize our Ronald McDonald Family Room inside Emmett's Place at Miami Valley Hospital. In all, we served 3,204 families through all programs, and the need for our services continues to grow. In fact, we had to turn away 101 families in 2019 due to a lack of available guestrooms.

Our greatest joy comes from providing Hope. Whether it's a hot meal after a long day at the hospital or a kind shoulder to lean on during tough times, RMHC Dayton supports a world where all children have access to medical care and their families are supported and actively involved in their child's care.

In 2019, we took head-on the challenge to serve even more families by embarking on an architectural study to expand the current House. We facilitated 15 focus group discussions with parents, medical partners, and other stakeholders to identify our strengths, weaknesses, and opportunities. In the end, we learned just how much our families appreciate our services, and, importantly, how many more families we could serve with an expansion of our House.

Thank you for allowing us the opportunity to serve. We are grateful for your support and look forward to continuing to work together.



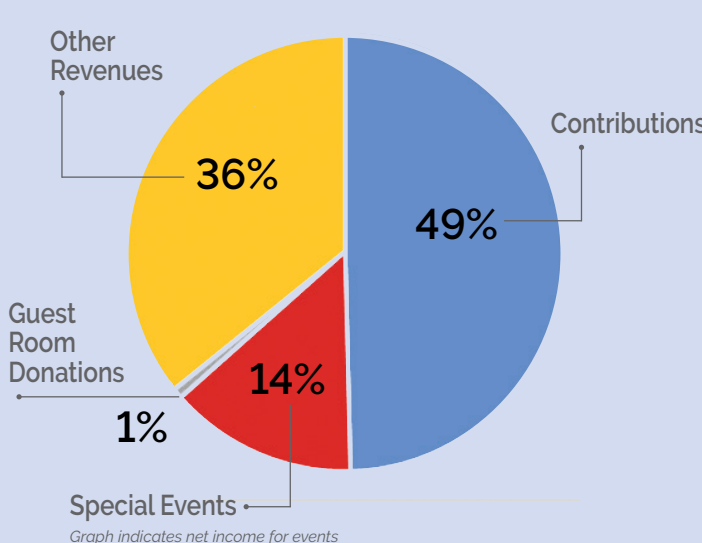
Rita Cyr, CEO of Ronald McDonald House Charities Dayton



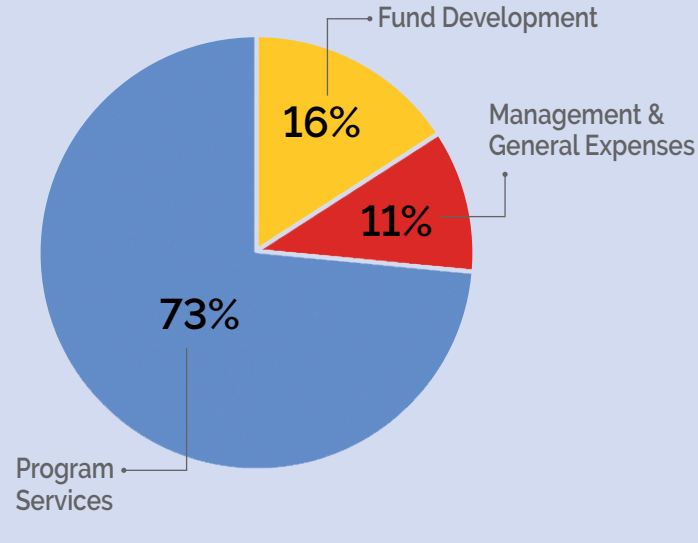
Lori Kershner, Board Chair, Ronald McDonald House Charities Dayton

2019 FINANCIALS*

TOTAL REVENUE & CONTRIBUTIONS:
\$1,344,955



TOTAL EXPENSES:
\$1,600,903



* financials are audited



RMHC
Dayton

Keeping Families Close®

Impact Report 2019

VOLUNTEERS

Thanks to our team of caring volunteers and the community's support we make a difference in the lives of the families who call our House and Family Rooms home during a challenging period in their lives.

- 859 volunteers
- 132 Meal Providers
- 4,727 hours of volunteer service
- 121 Event Volunteers
- 51 Groups
- Volunteer savings in labor costs—\$90,622.92



OUR MISSION

Our mission is to provide community, comfort, and hope to families of seriously ill children.

OUR VISION

Our vision is to commit to providing an open door to every family seeking our services.

FOUNDING MISSION PARTNERS



LEADERSHIP & BOARD OF TRUSTEES

OFFICERS

Rita Cyr | RMHC Dayton Chief Executive Officer

Lori Kershner | RMHC Dayton Board Chair | President and CEO, LMK Advocacy

Danielle Wiseman | RMHC Dayton Board Vice Chair | International Acquisition Project Manager, Wright-Patterson Air Force Base

Alan Herzog | RMHC Dayton Board Treasurer | McDonald's, Herzog QSR

Toby Henderson | RMHC Dayton Board Secretary | Sebaly Shillito + Dyer

MEMBERS

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WDTN-TV

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McDonald's USA LLC

Bryan Martin
Wright State University

Georgie Woessner
Retired Executive

Jolyn Angus
Miami Valley Hospital

Jayne Gmeiner
Dayton Children's Hospital

Gary Reinhardt
Reynolds and Reynolds

Debbie Wright
Debray Enterprises, Inc.

Dr. Jeffrey Christian
Dayton Children's Hospital

Tim Greenlee
Miami University

Deanette Sisson
Kettering Medical Center

Tim DeHart
AAA Wastewater

Dr. Kirby Heritage
Pediatrix Medical Group/MVH

2019 HIGHLIGHTS

318 families from 16 US states, 3 countries and 68 Ohio counties called Ronald McDonald House Dayton home. Nearly 600 adults, 60 children and 15 service dogs stayed. In total, we offered over 3,547 nights of service. Unfortunately, twenty-five percent of families who applied to stay in 2019 were turned away for at least one night due lack of room availability.



RONALD MCDONALD FAMILY ROOM

Average visitors per day: **44 visitors**—Dayton Children's Hospital | **42 visitors**—Miami Valley Hospital
Total guests served: **15,910 guests** at DCH | **15,119 guests** at MVH