



Welcome to Your 'Home Away from Home' House rules help ensure the comfort, safety, and security of everyone staying at Ronald McDonald House. Thank you for your cooperation with the following:

1. The mission of the Ronald McDonald House (RMHC) is to keep families together while their child is receiving medical treatment. While staying at the Ronald McDonald House (RMH) families are expected to be actively involved in their child's medical care. The status of family stays is reviewed with hospital staff on a regular basis. Families may be eligible to remain at the House as long as their child is in active treatment; they are spending the majority of their time at the hospital and are following House policies.
2. Room capacity is three adults, or two adults and two children. Guest Service Managers should be notified by 9 pm of changes to who will be staying in a room overnight. We expect families to make use of their room at the RMH each day.
3. Visitors, not staying overnight, are welcome in the common areas of the RMH from 9 AM to 9 PM. Visitors must register and check in with an RMH Staff Member.
4. Parents/guardians are responsible for the supervision of their children under the age of 18 at all times. Children under 18 cannot be left at RMH in the care of volunteers, staff, or other guests.
5. Disruptive behavior, including inappropriate language, towards other guests, staff or volunteers is unacceptable. Violence will not be tolerated and is grounds for termination of your stay. This includes, but is not limited to, physical discipline of children and acts of domestic violence.
6. RMHC has zero tolerance for: guns, or any other weapon. Alcoholic beverages, marijuana, street drugs, and illegal use of controlled substances are not allowed on the RMH grounds. For the safety of all guests' violations of these rules will not be tolerated and is grounds for termination of your stay.
7. Smoking is limited to designated areas outside of the RMH. This includes tobacco, non-tobacco, and vapor cigarettes. Please use the provided receptacles to dispose of your cigarette butts.
8. For the safety of all guests and the protection of RMH property video surveillance is used in public areas. Video footage is reviewed by House staff and may be turned over to law enforcement, should criminal activity occur.
9. Food should be limited to the kitchen and dining area only unless an exception is made by RMH staff for a medical reason.
10. Each guest is responsible for cleaning up after themselves, their families, and visitors. Guests are also responsible for keeping their room clean and replacing linens as needed. Guests are responsible for monitoring their own laundry and completing it in a timely manner.
11. Pets except for trained service animals are not permitted in the RMH. Guests are responsible for cleaning up after their service animal and discarding waste in the appropriate area
12. Guests may not disclose other guests' private information, including names or photos, in person, in print, or on social media without their consent.
13. Shoes and appropriate clothing must be worn in all public areas of the RMH
14. Guest lanyards must always be worn and displayed while on RMH property and turned in upon check out. For the safety of all guests do not open the door for anyone who is not with your party.
15. The room to which you have been assigned may be entered for maintenance, to verify compliance with House rules, or in case of an emergency.

Violations will be addressed by House staff and may result in an immediate termination of services.

GUEST WAIVER

In exchange for me and my family and other guests (the "Guest Parties") being permitted to stay at the Ronald McDonald House in Dayton, Ohio (the "House"), I agree to the following:

To the maximum extent permitted by law, I, for myself, and for the other Guest Parties, waive and release all claims, damages, injuries, and liability arising from or related to the Guest Parties' stay at the House, including without limitation any theft by third parties (such as other guests) or other personal injury or damage to property (collectively, "Claims"), and agree to save and hold Ronald McDonald House Charities of the Miami Valley Region, Inc. and its directors, officers, employees, agents, and volunteers (collectively, the "RMHC Parties") harmless from and against all such Claims. Additionally, I, for myself, and for the other Guest Parties, assume all risk of any and all Claims whether due to the negligence of any RMHC Parties, or otherwise, which is in any way connected with any visit or stay at the House by me or the other Guest Parties.

Please note that photographs and footage will be taken throughout your stay. These will be used by the RMHC Dayton for marketing and publicity in our publications, on our website and in social media or in any third-party publication. If you do not wish for your photo to be used, please notify house staff.

I understand and acknowledge that the RMHC Parties attempt to provide a home away from home to the families of critically-ill children through agents, employees, representatives, and volunteers, but that they are not a hospital, clinic, medical service provider, hotel, motel, innkeeper, or transportation provider, and do not and cannot assure the safety of guest residents at the House, personal or medical care, or personal belongings of the Guest Parties. I also understand and acknowledge that the RMHC Parties are not instructed, permitted, or trained to provide or arrange medical services or give advice to guests of the House. Neither I nor any of the other Guest Parties will rely on any such arrangements or advice.

I understand and acknowledge that the RMHC Parties may arrange for transportation by one or more third parties for the Guest Parties in connection with their stay at the House. I, for myself, and for the other Guest Parties, acknowledge and agree that such transportation is arranged as a courtesy, and none of the RMHC Parties is responsible for or has any liability in connection with such transportation, and all such responsibility and liability shall be with the third party transportation provider. I, for myself, and for the other Guest Parties, hereby waive and release all Claims against the RMHC Parties related to such transportation, and agree to save and hold the RMHC Parties harmless from all Claims related to such transportation.

I further understand and agree that the foregoing Guest Waiver is irrevocable and applies to me and all of the other Guest Parties for all current and future visits and stays at the House.

BY SIGNING BELOW, I CERTIFY THAT I HAVE READ AND FULLY UNDERSTAND THE ABOVE GUEST WAIVER AND SIGN IT FREELY AND VOLUNTARILY.

AGREEMENT AND SIGNATURE

By signing this form, you understand and agree: 1) to the Rules of the House as described on the front of this form and 2) to the Hold Harmless clause above. You certify that you are at least 18 years of age, and you further understand and agree that this Agreement applies to the signer and all members of the signer's family and guests for all current and future visits and stays at the Ronald McDonald House in Dayton, Ohio.

Signatures

Date

Driver's License Copied

Staff/Volunteer Initials _____